

PROPOSED ACCESSIBILITY PAGE ON SUNRISE RESORTS WEBSITE

Note to Client: On the Pacific Holiday Resort-Longbeach WA homepage (<https://www.sunriseresorts.com/resort-locations/pacific-holiday-resort/>), add a link called "Information for Guests with Disabilities" which displays the following content:

Resort Accessibility

Our resort was constructed prior to the Americans with Disabilities Act, thus our accessible amenities are currently limited. However, we are diligently working to improve the accessibility of our resort over the next several years.

The resort consists of cabins, campsites, and spaces for RV's. Currently, the resort does not have any mobility or hearing accessible cabins. The campsites are located in an open grassy field which vehicles are permitted to access, and all RV parking spaces are paved.

The resort has three parking areas: one is adjacent to the beach access; one is adjacent to Seaside Kitchen; and the third is adjacent to the Clubhouse. The resort is in the process of adding accessible parking spaces, which should be available by Summer 2025.

The resort Clubhouse, which is accessed via a ramp, has a large accessible restroom which includes a toilet with grab bars and sufficient turning space for wheelchair users. The resort is currently making improvements to this restroom. Once the renovation is complete in Spring 2025, this restroom will include an accessible shower. The existing shower facility is on the lower level of the Clubhouse, which is only accessible via stairs.

The resort welcomes service animals who are performing work or tasks for their owners with disabilities. Service animals are permitted in all places where guests are allowed.

Resort employees will happily read printed/visual information to guests who are blind/low vision and provide verbal instructions to locations on resort property.

For guests who are deaf or hard of hearing, we can communicate by exchanging written notes, texting, or by email. The resort also accepts calls made through telecommunications relay services (TRS). For more complicated transactions, the resort can provide a sign language interpreter with prior notice.

Please let us know if you have any special requests related to your disability.

Please call us at ~~[insert phone number]~~ ³⁶⁰⁻⁸⁸⁶⁻²²⁴⁴ should you have any further questions about accessibility or email us at ~~[insert email address]~~.

guestservices @ sunrise.resorts.com